




Existing user logging in for the first time since August 9, 2016?

If you are an existing user and this is the first time you are logging in since August 9, 2016, please choose the **Location** from which you are filing, enter your social security number as your **Login Name**, your existing **Password** and click the  button. You will then be prompted to create a new Login Name and establish new security questions. This process adds an additional layer of protection to your personal information.

New user filing a claim online for the first time?

If you have never filed online before, please choose the **Location** from which you are filing, then click the  button. Complete the screens presented to create an account. You will then be returned to the Login page. Choose the **Location** from which you are filing, enter your new **Login Name** and **Password** and click the  button.

Existing user who has forgotten the Login name or Password?

If you are an existing user who has forgotten either your Login Name or your Password, please choose the **Location** from which you are filing, then click the [Forgot Password](#) or [Login Name](#) link. You will be asked identifying information and several of your security questions to validate your identity.

If you have completely forgotten your Login Name, Password and all security questions, you must report to a NH WORKS Local Office with identification before your account can be reset.

YOU WILL ALWAYS BE REQUIRED TO CHOOSE THE **LOCATION** FROM WHICH YOU ARE FILING WHEN YOU ACCESS THE SYSTEM.